

Understanding motivations, goals and challenges faced by Linux Kernel contributors (Bianca Trinkenreich)



In collaboration with: The Linux Foundation
University of Victoria and Oregon State University





LINUX September 20-24, 2021
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Who am I

She/her
 Brazilian
 Mom

Bachelor and
 Masters in
 Computer Science

20 years in IT
 industry





About the study

Work-in-progress



Anecdotal evidence to support strategies to increase and retain a diverse set of contributors

- Why do you participate?
- How do you perceive success?
- Do you feel belonging?
- What challenges do they face?
- Would make you leave?

Survey design and data collection aligned with Linux Kernel community managers



Call to action:

- If you are a Linux Kernel contributor, **please help us and answer the survey until Sept 22nd AoE**





The Questionnaire

- Voluntary
- Three parts
 - PART I - Motivations to contribute
 - PART II - Contributions to Linux Kernel
 - PART III - Gender diversity in Linux
 - FINAL PART - Demographics
- Approximately 10 minutes to answer.
- Data from the survey will be aggregated, and responses will be anonymous.
- If you want to share you can share your details for follow-up questions or to being acknowledged via an aggregated list.
- Questions or concerns: linux-survey@lists.sddiproject.org.



We received 289 complete and valid responses so far



Motivations

Previous study - Shifting Sands of Motivation



- The shift since the 2000's
- The shift since joining
- The shift for a diverse set of contributors



**Intrinsic motivations
play a key role**



**Reputation and Career can
motivate more than payment**



**Social aspects are
now rocking**



**Shift from extrinsic to
intrinsic motivations**

Gerosa, M., Wiese, I., Trinkenreich, B., Link, G., Robles, G., Treude, C., ... & Sarma, A. (2021, May). The shifting sands of motivation: Revisiting what drives contributors in open source. In *2021 IEEE/ACM 43rd International Conference on Software Engineering (ICSE)* (pp. 1046-1058). IEEE.



How important are these reasons for you to contribute to the Linux Kernel?



Hobby/Enjoyment

- I have fun contributing



Career/Professional Development

- I contribute because I'm paid
- I sell products/services
- I seek career opportunities
- I want to improve my skills
- I want to enhance my reputation
- I was asked to as part of a course work



Philosophy/Ideology

- I feel personal obligation because I use
- I want to improve the quality of the project I'm working on
- I believe source code should be open



Collaboration/Kinship

- I like the collaborative environment
- I deeply enjoy helping others
- I want to share knowledge
- I want to participate in the scene
- I like to work with this development team

Motivations

In the present survey

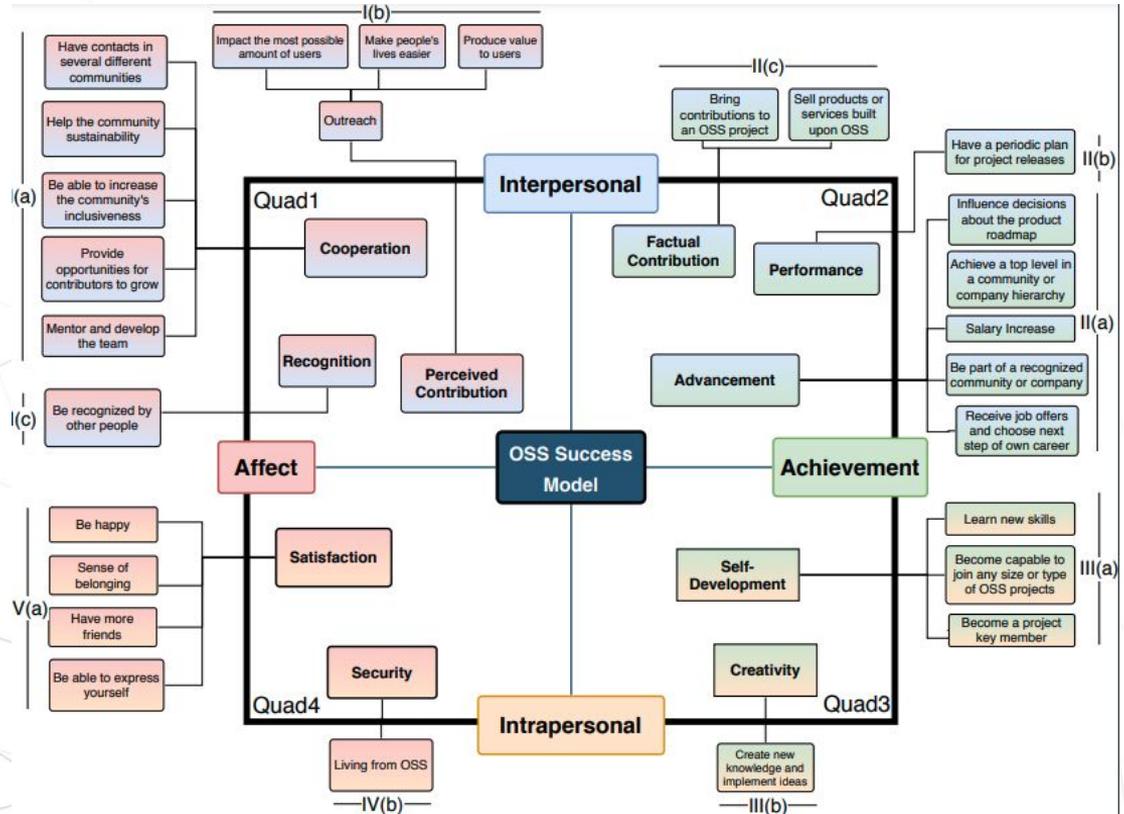
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The next shift - Success

Trinkenreich, B., Guizani, M., Wiese, I., Conte, T., Gerosa, M., Sarma, A., & Steinmacher, I. (2021). The Pot of Gold at the End of the Rainbow: What is Success for Open Source Contributors?. *IEEE Transactions on Software Engineering*



Help to predict what the contributors are seeking for their future



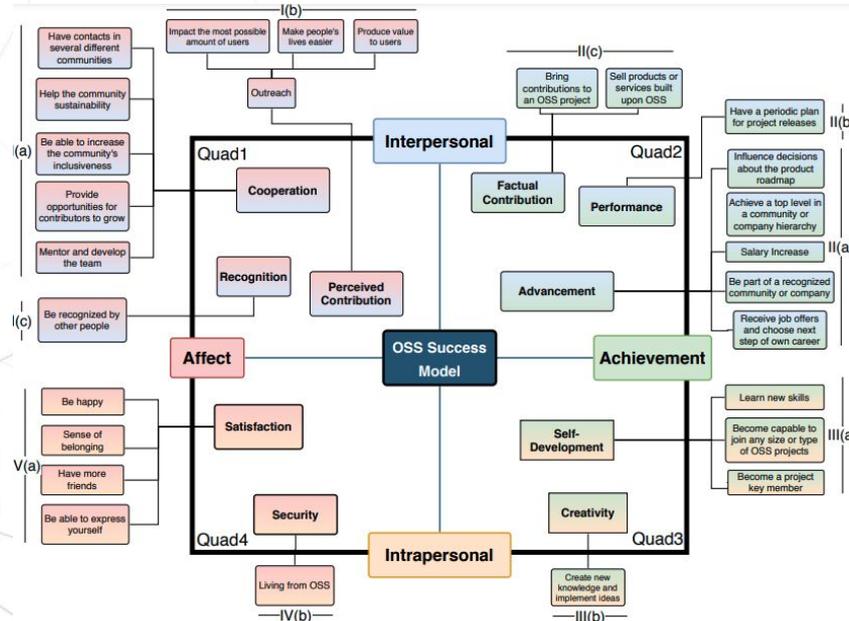
Supporting future goals

Meetups
 Hackathons
 Summer of Code

Awards for code contributors but
 also for helping with questions

Inclusivity events to reduce
 loneliness and alienation, and
 social support for mental health

Explicitly state the partnerships
 with companies, offer “bounties” as payment per
 issue solved, or join onboarding programs (GSoc)



Make explicit the criteria
 and rules for promotion

Use manuals and iterative
 learning modules, provide
 skill-specific mentoring

Badges that highlight different skills or new
 knowledge for online training of new
 developers



Meanings of Success

In the present survey

I am (would be) a successful contributor to Linux Kernel because (if) I... (please mark up to 3 characteristics)



...collaborate or mentor others to grow



...bring valuable contributions



...cause an impact



...am famous or my name is well-known



...achieve measurable results



...am a maintainer or a community manager



... make a living from contributing



...can work on any kind of issue



...bring new ideas



...have fun while contributing

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Sense of Belonging

How do you feel about the subsystem(s) of the Linux development community you contribute to:

- The majority of the developers and I want the same thing
- I don't feel at home in the group
- A majority of developers in the group know me
- If I have a problem, I know members in the group who I can ask for help
- I want to contribute more but I do not feel valued
- I feel that I belong to the group



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Incentives and decisions

Have you ever been paid to contribute to the Linux Kernel? Yes/No

Yes:

When have you been paid to contribute to the Linux Kernel?

- I've only been paid to make my first contribution
- I've been paid to make some past contributions but I'm not anymore
- I'm currently being paid to make all (or part of) my contributions

If you were no longer sponsored/paid to contribute to the Linux Kernel what would you do?

- Find another employer to be able to continue contributing to Linux Kernel
- Stop contributing to the Linux Kernel
- Contribute to the Linux Kernel during my own time as a volunteer:
 - To new code
 - To help in community building efforts
 - To maintain own code



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Taking Breaks, Challenges and Reasons to Leave



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Current Diversity Strategies

Are you aware? Effective to attract? Effective to Retain?

- Informal mentorship programs (e.g. LF Live Mentorship Series)
- Financial support to attend events
- Kernel Newbie Forum
- Training courses
- Paid mentorship programs (e.g. Outreachy, LFX)
- Kernel Code of Conduct

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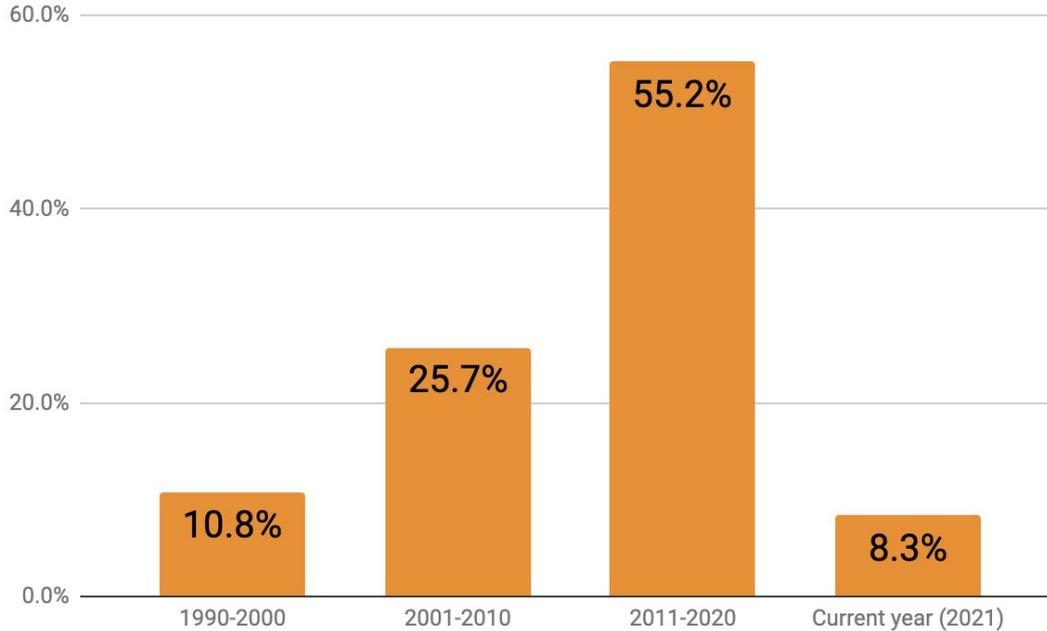




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Preliminary Data

Demographics - Years in Linux Kernel



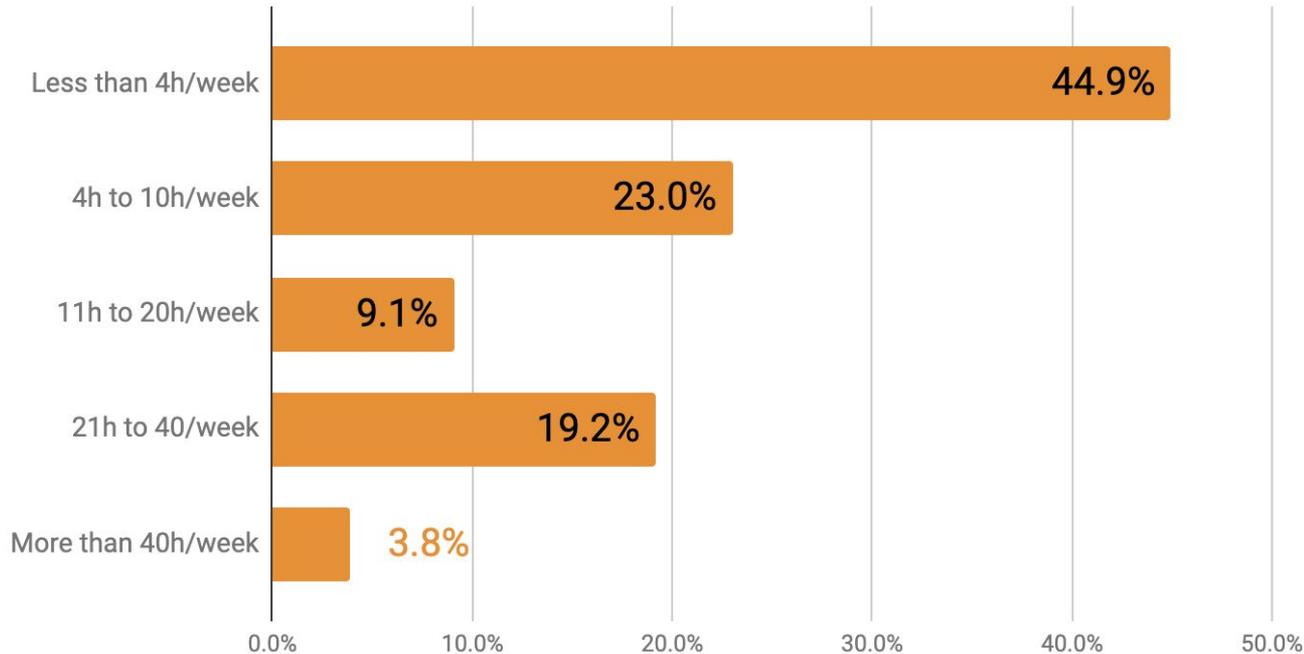
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Preliminary Data

Demographics - Contributing Time



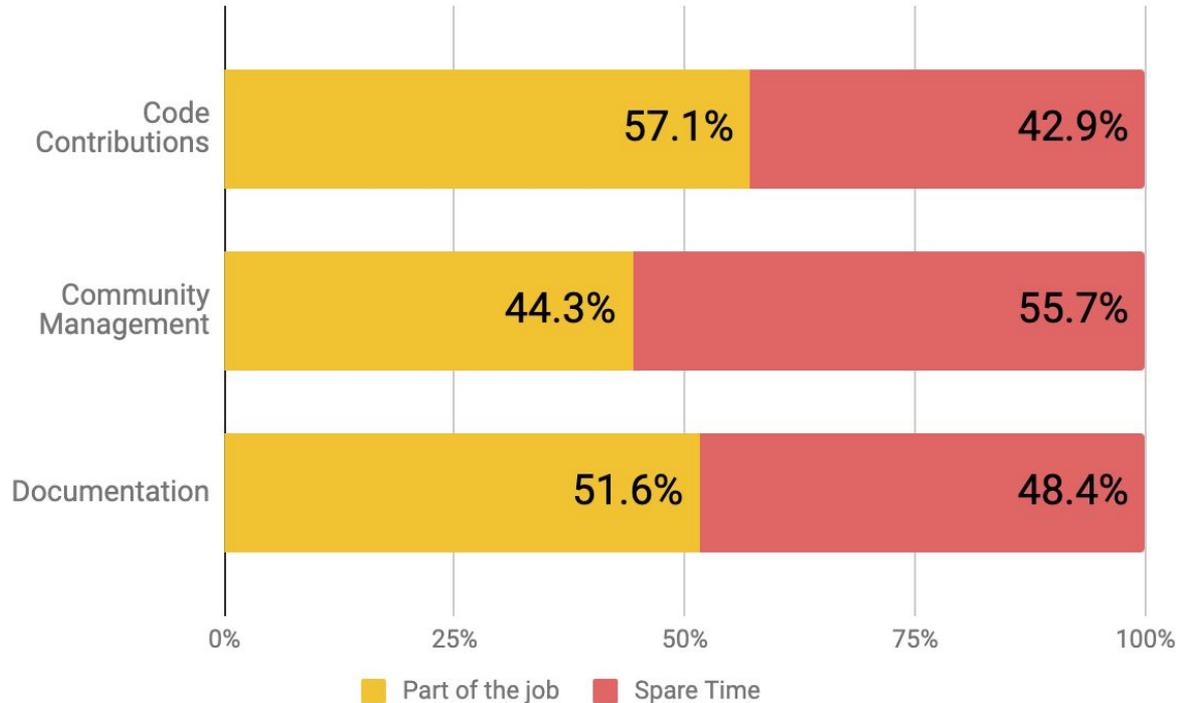
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Preliminary Data

Demographics - Types of Contribution



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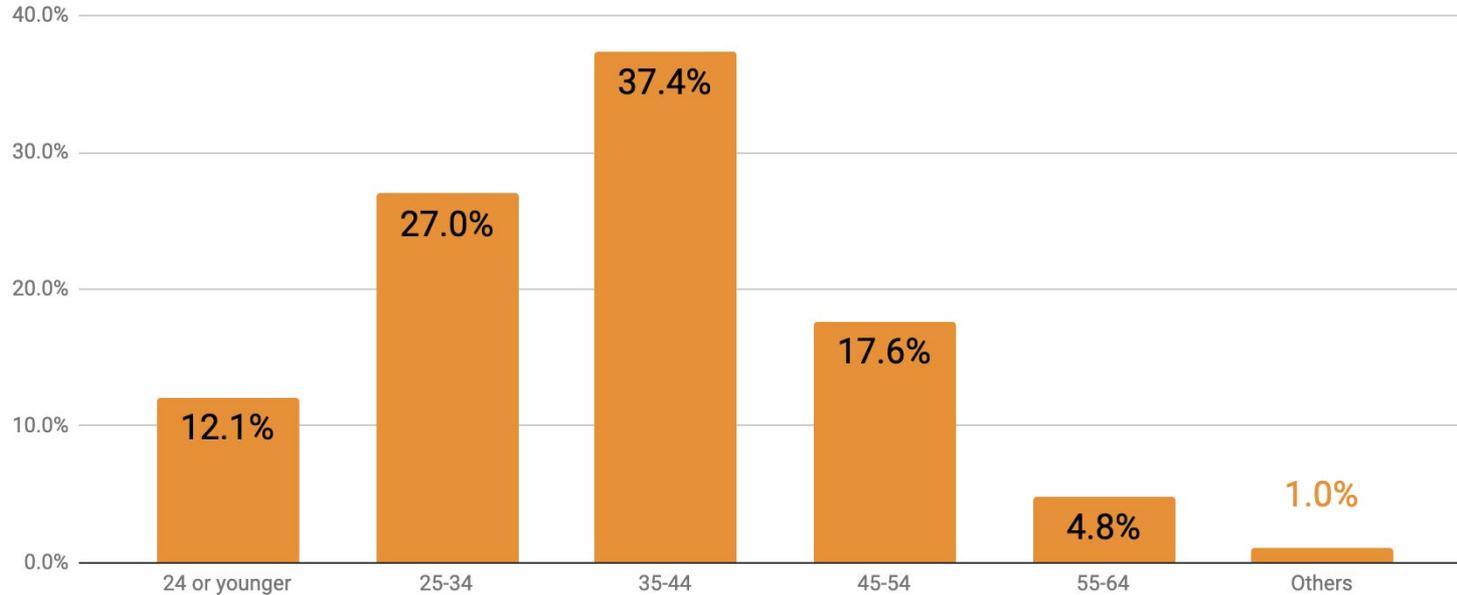




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Preliminary Data

Demographics - Years in Linux Kernel
and Age



Others: Over 55 + Prefer not to say

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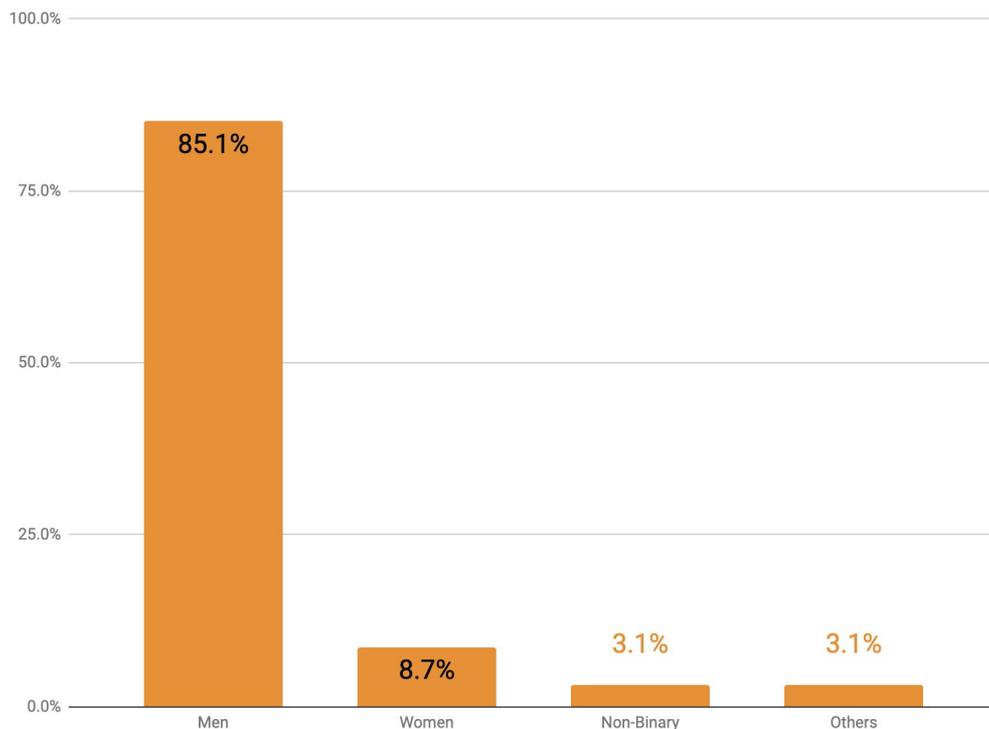




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Preliminary Data

Demographics - Gender identity



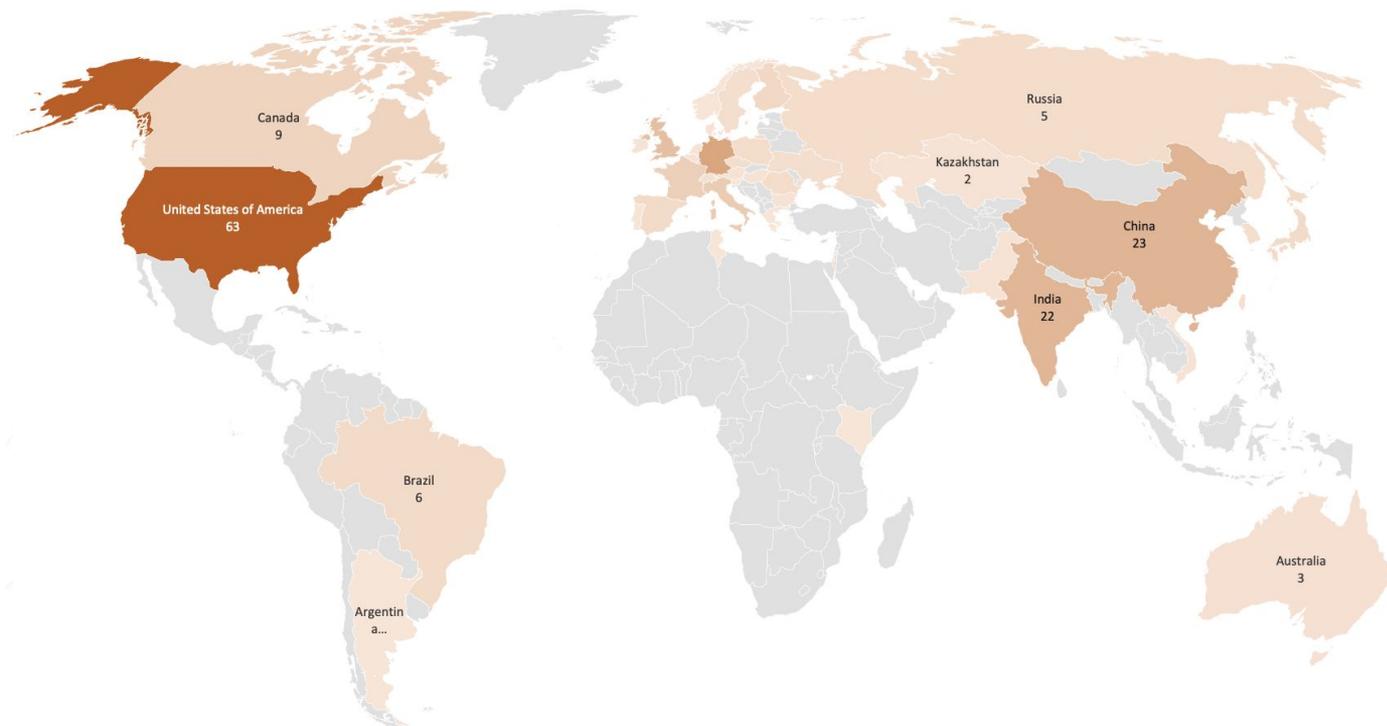
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Preliminary Data

Demographics - Country of residence



Country	#	%
USA	63	22.6%
Germany	30	10.8%
China	23	8.2%
India	22	7.9%
UK	18	6.5%
Italy	12	4.3%
France	11	3.9%
Canada	9	3.2%
Finland	7	2.5%
Japan	6	2.2%
Spain	6	2.2%

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- **Which challenges do you face and are more impactful to you?**
- **How can we mitigate those challenges?**
- **What would you recommend the Linux Kernel community do to have more contributors in gender minority?**
- **What advice do you have for other contributors in gender minority who are willing to contribute to the Linux Kernel?**

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Next steps

- **Continue receiving answers**
- **Interviews for deep analysis**
- **Segmented analysis and intersectionality**
- **Design actions to mitigate the reported challenges and avoid contributors to leave**



Thank you and please answer the survey
until Sept 22nd AoE

